



*Best in the West*

TIRE  
WARRANTY

Always the Right Tire  
Always the Right Price

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Always Backed by  
the Best in the West  
Tire Warranty

Over 200 Stores  
in 14 Western States  
to Serve You



## PASSENGER & LIGHT TRUCK TIRE WARRANTY

All new passenger tires and tubeless light truck tires listed on the attached invoice are covered by this TIRE FACTORY SERVICE AND WARRANTY CONTRACT and will be given service or remedied under this warranty upon presentation of this contract at any Tire Factory.

### FREE FLAT REPAIR\*

All flats repaired FREE of charge for the life of the tire.

\*Charges may be applied for vehicles in commercial applications, vehicles equipped with tire pressure monitoring systems (TPMS), or tires fitted with specialty wheels. Tires driven with low air pressure or flat, customer neglect or tires damaged by abuse or accident are excluded from this warranty.

### FREE TIRE ROTATION\*

Tire Factory recommends rotation of tires at least every 4,000 to 6,000 miles, or as needed to assure maximum mileage.

\*Rotation does not include dismounts or mounts. Proof of recommended rotation is required for mileage warranties. Charges may be applied to vehicles equipped with TPMS.

### FREE TIRE INSPECTION

Tires will be inspected at any Tire Factory location for irregular wear, cuts and snags at any time for the life of the tires.

### FREE AIR CHECK

Free air check is available at any time. Proper inflation is required at all times to ensure maximum mileage.

### SNOW TIRE INSTALLATION AND REMOVAL\*

Tire Factory tires already mounted on separate wheels will be installed and removed at no charge. Should dismounting and mounting be required, an extra charge will be made for these services. \*Charges may be applied to vehicles equipped with TPMS.

### ROAD HAZARD/TIRE REPLACEMENT POLICY\*\*

Tire Factory provides FREE tire replacement, including installation, for the first 30% of tread life if a tire fails due to workmanship, materials or a normal road hazard. After the first 30% of tread wear, the adjustment will be pro-rated based upon the current installed price excluding Federal Excise Tax, multiplied by the remaining tread down to 2/32". A tire is considered worn out at 2/32" for consumer safety. Normal road hazard means; non-repairable punctures, breaks or cuts in the tire caused by rocks, nails, potholes, debris, glass or other road debris.

Regardless of the number of miles you put on the tires, you will be covered for the life of the original tread down to 2/32" remaining, or 60 months from the date of purchase, whichever occurs first.

\*\*All Wheel Drive vehicles may require replacement of all tires if there is a difference in tire tread depth. This warranty only covers replacement of the damaged or defective tires; the customer is responsible for replacing any other tires. Road hazard warranties are not available on commercial applications.

## ALIGNMENT & BRAKE SERVICE WARRANTY

The front end alignment or brake repair service listed on the attached invoice is covered by this Tire Factory warranty. The customer will be given service under this warranty upon bringing the vehicle and presenting this Warranty Contract with attached invoice to any Tire Factory location.

### BRAKE OVERHAUL

When installed on a private passenger car or light truck, a brake overhaul performed by Tire Factory is warranted to be free from defects in materials and workmanship for 36 months or 25,000 miles, whichever occurs first. A brake overhaul includes, but is not limited to, installation of new disc pads/brake linings, hold-down hardware, wheel cylinders and grease seals, reconditioning calipers, bearings repacked and resurfacing of drums/rotors if applicable.

Customer abuse or neglect may void warranty.

### BRAKE RELINE

A brake reline performed by Tire Factory is warranted to be free from defects in materials and workmanship for 12 months or 12,000 miles, whichever occurs first. A brake reline includes, but is not limited to, installation of new disc pads/linings, grease seals, bearings repacked and resurfacing of drums/rotors.

Customer abuse or neglect may void warranty.

### ALIGNMENT SERVICE

Tire Factory complete alignment service includes setting manufacturer adjusted caster-camber and toe-in to individual specifications. Alignment and suspension parts must be in good working condition. Alignment service is warranted for six months or 6,000 miles, whichever occurs first. During this time Tire Factory will re-align your vehicle to specifications at no charge.

Alignment parts sold and installed by Tire Factory are warranted for a period of 12 months. Parts that fail due to defects in

materials or workmanship and show no signs of service neglect or abuse will be replaced absolutely free of charge. Misalignment or damage caused by abuse or collision is excluded. This warranty does not apply to commercial applications.

## SHOCK ABSORBER/STRUT SERVICE CONTRACT

Shock absorbers and struts are subject to manufacturer's warranty.

Tire Factory will replace lifetime warranty shock absorbers or struts which fail on the vehicle to which they were originally installed free of charge (excluding labor) if the failure is due to defects in material or workmanship. This warranty will be upheld for the life of the shock absorber/strut purchased, to the original purchaser.

## CONSEQUENTIAL DAMAGES POLICY

The Tire Factory will not be responsible for any consequential damages arising out of a battery, brake, shock/strut or tire failure. This warranty gives specific legal rights, and you may also have other rights which may vary from state to state. For instance, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## SERVICES NOT COVERED BY WARRANTY

Any automotive services, repairs or parts not specifically mentioned in this warranty are not covered under the Tire Factory warranty program.

## WHO WE ARE

Tire Factory is a group of independent tire dealers who have joined together provide you with the best possible price and service. Tire Factory currently includes over 200 stores that are independently owned and operated. The purchasing and marketing efforts of this group allows Tire Factory to purchase in volume and pass the savings on to you. Our increased buying power allows Tire Factory to compete with the large national retailers. The Tire Factory warranty is available to you through any of these 200+ stores. Tire Factory - Always the Right Tire - Always the Right Price.

## AUTOMOTIVE BATTERY LIMITED WARRANTY

### FREE BATTERY REPLACEMENT

If your battery should fail any time within the first 18 months for the 60, 70 or 75 month batteries or within the first two years for the 85 month battery (in the original vehicle), Tire Factory will replace it absolutely FREE (excluding labor).

### FREE SERVICE CHECK

Battery checked any time upon your request at any of Tire Factory locations.

### FREE BATTERY CHARGE

Battery charged free during warranty period.

### PRO-RATED REPLACEMENT

Should your Tire Factory battery fail after the specified free replacement period and within the specified months of the warranty (60,70,75,85) following the date of purchase (in the original vehicle), Tire Factory will sell you a battery using a discounted current price based upon the months remaining in the warranty period.

### THE FOLLOWING ARE NOT COVERED BY THIS BATTERY WARRANTY:

1. Batteries that fail due to mechanical or electrical problems;
2. Non-commercial batteries installed in vehicles used commercially;
3. Batteries not in the original vehicle.

Tire Factory will provide the service or remedy under this warranty upon presentation of this contract at any Tire Factory location.

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### THIS WARRANTY CONTRACT IS NOT VALID UNLESS ACCOMPANIED BY THE FOLLOWING:

INVOICE NUMBER

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TIRE MAKE & MODEL

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MILEAGE WARRANTY

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VEHICLE MILEAGE

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## FREE Services When You Choose Tire Factory

FREE Flat Repair\*

FREE Rotation\*

FREE Mounting

FREE Air Check

FREE Tire Inspection

FREE Shock Inspection

FREE Suspension Check

FREE Road Hazard\*

FREE Brake Check

\*See enclosed conditions.



[www.tirefactory.com](http://www.tirefactory.com)



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